Get started with Teladoc Health

It’s quick and easy to set up your account online. Simply visit the Teladoc Health website, click “Get started” or “Sign up,” and then follow the instructions below.

1. Confirm benefits
   Provide some information about yourself to confirm your eligibility.

   Tell us about you
   Enter your information just as it appears on your health insurance card or pay stub.
   *Required
   - First Name*
   - Last Name*
   - Email*
   - Country*
   - ZIP code*
   - Sex assigned at birth*
   - Month of birth*  Day*  Year*
   - I received a Teladoc code from my employer or insurance company.

   Do not check the “I received a Teladoc code from my employer or insurance company”.

2. Find your coverage
   Confirm the coverage that has been matched to you. Please note your care option through your employer group will pop up here if a match is found, like the example below. Click “Next” to proceed with account set up.

   We found a match!
   These care options are available with your coverage.
   - Company: ABC
     - General/Medical

   If your current employer is not listed, click “Add new coverage”.

   Next
Create account

Enter your contact information, username, password and security questions.

Finish creating your account

* Required

Create your username and password*

Username*

Password*

Confirm password*

Enter your information*

Address*

Address line 2 (Optional)

City*

Country*

State*

ZIP code*

Secure your account*

Security question 1*

Select

Answer 1*

Security question 2*

Select

Answer 2*

Security question 3*

Select

Answer 3*

Visit preferences*

Country

Preferred Phone Number*

Preferred language for visits*

TTY relay service needed (hard-of-hearing, speech impairment, or similar)

How did you learn about Teladoc?

Select

I accept Teladoc’s Notice of Privacy Practices, Terms of Service and Notice of Non-discrimination and Language Assistance.

Create account

Once your account is created, eligible dependents under 18 years of age can be added in your account settings under the primary member. Dependents older than 18 should follow the steps above to create their own account.

Set up your Teladoc Health account today

Visit Teladoc.com/register | Call 855.656.7243 | Download the app

*Teladoc Health is not available internationally.

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